

MANAGERIAL SECURITY TRAINING

Make your non-security managers part of the security effort by training them on critical security topics & increase the facility's overall security level.

SECURITY TRAINING FOR THE HOTEL STAFF

TRAINING TOPICS* :

Introduction
Threats
Risk management
Security & the law
Managing a security plan
Managing a training plan
Surveillance and patrol
Security system & Safety gear
Routine procedures
Security investigation, inquiry and debriefing
Hotel Keys and access cards
Hotel safe & safe deposit boxes
Medical procedures
Reporting and Documenting
Sexual harassment complaint
Crime, violence drugs and alcohol in work place
Emergency Procedures
Crime and terrorism
Evacuation

(*) Additional topics and customized content available per client request

Length: 60 min

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Interactive learning modules aimed at teaching and developing the skills needed to provide a quality security and safety hotel environment at the managerial level.

The learning modules will discuss precise roles and procedures that are consistent to all managers of the hotel, as well as specific subjects for the many different managerial positions.

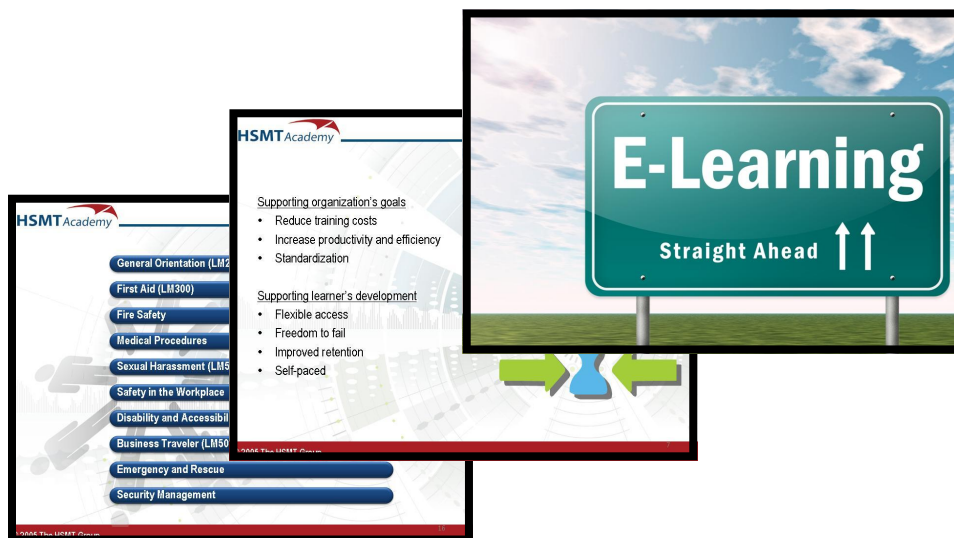
The trainee will gain a comprehensive understanding of a variety of topics including legal aspects of hotel security, safety and liabilities, as well as routine and emergency procedures.

All CBT programs include professional topics that can be customized to the client organization and the environment where the trainee works.

WHO SHOULD BE TRAINED?

- **New Hires**
 Prospective Hotel managers, department managers and managers on-duty
- **Existing Employees**
 the program provides training to staff members as part of their advancement to a managerial position.
- **Existing Managers**
 the program provides periodical training to maintain high and effective security managerial skills.

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MAIN FEATURES

- ✓ Comprehensive and detailed materials.
- ✓ Structured and methodical progress for an effective learning experience.
- ✓ Enhanced visualization provides real-life visual and practical examples.
- ✓ User-friendly interface and easy navigation keeps the focus on the content.
- ✓ Interactivity keeps trainee engaged and progress is at a personal pace.
- ✓ Modular structure enables complete or partial training to fit within a given schedule and accommodate time restrictions and other needs.
- ✓ Exercises and comprehension questions during and after the training provide indication on the trainees' grasp level.
- ✓ Content can be customized to fit client's specific needs and requirements.
- ✓ Trainee information and scores records are kept in a database that can be used by SCORM (Shareable Content Object Reference Model) compatible records-keeping systems, including full reporting to client's LMS (Learning Management System) and other records-keeping systems.
- ✓ Cost-effective, flexible pricing model and affordable price.
- ✓ Installation on client's intranet, or web-based delivery.

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