

HOTEL SECURITY DIRECTOR (HSD)

*Achieve the highest level of responsibility as a Security Director.
A competent trained professional. A vital asset to a facility's security service.*

CERTIFICATION TRAINING FOR SECURITY PERSONNEL

TRAINING TOPICS* :

Orientation for managers
Hotel as a workplace
Legal aspects at work I & II
Risk management
Planning Training programs
Planning Security Programming
Planning Procedures
Scheduling and budgeting
planning
Interviewing new employees
Inquires and debriefing
introduction
Security inquires and debriefing
Data and cyber security
Stress management
Documentation and reports
Security as a service/Quality
Assurance
Routine procedures
Stress management
Emergency procedures
Documentation and reports
Code of conduct
Various Workshops & exam

Length: 120 min

HSMT Academy Contact information

Phone: 407-490-2220
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Top of the line training that covers all aspects of managing, supervising and consulting for numerous security staff in the hotel industry spread throughout a region.

The training is comprised of advanced security professional elements such as developing security plans and procedures, preparing a budget, preparing training programs, investigation techniques, crisis management, threat analysis and more.

By the end of the Computer Based Training (CBT) programs, the trainee will be capable of overseeing hundreds of employees in numerous hotels throughout a region.

The content combines general professional materials and can be customized to the specific client organization and facility.

WHO SHOULD BE TRAINED?

hotel security staff and management

- **New hires**
 with existing previous training as part of the certification process and to obtain knowledge in the hotel standards of procedures and operations
- **Existing Agents**
 to improve and refresh knowledge and professional skills and as part of the certification process.
- **Instructors**
 to expand knowledge base and add to training capabilities.

CERTIFICATION TRAINING FOR SECURITY PERSONNEL



MAIN FEATURES

- ✓ Comprehensive and detailed materials.
- ✓ Structured and methodical progress for effective learning experience.
- ✓ Enhanced visualization provides real-life visual and practical examples.
- ✓ User-friendly interface and easy navigation keeps the focus on the content.
- ✓ Interactivity keeps trainee engaged and progress is at a personal pace.
- ✓ Modular structure enables complete or partial training to fit within a given schedule and accommodate time restrictions and other needs.
- ✓ Exercises and comprehension questions during and after the training provide indication on the trainees' grasp level.
- ✓ Content can be customized to fit client's specific needs and requirements.
- ✓ Trainee information and scores records are kept in a database that can be used by SCORM (Shareable Content Object Reference Model) compatible records-keeping systems, including full reporting to client's LMS (Learning Management System) and other records-keeping systems.
- ✓ Cost-effective, flexible pricing model and affordable price.
- ✓ Installation on client's intranet, or web-based delivery.

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